

## PSA PROJECT TEAM

# WELCOME



Welcome all to our latest edition of PSA Way leading up to Christmas. As 2015 draws to a close we take a look at and celebrate PSA turning 30, and at our online presence which has continued to develop over the past months with a new and improved website now up and running.

We also take a look at Program Management and the significant benefits it can bring your way along with some of the projects where we are currently providing support through feasibility analysis, programme development, monitoring and evaluation. We look at the Hawthorn Hill development with Equiset, Glen Eira City Council's Duncan Mackinnon Reserve Pavilion & Community Room and Flinders St Station involvement with Major Projects Victoria. PSA Project would like to wish all their clients and partners a safe and Merry Christmas, and are looking forward to continuing their work with you in 2016.



## FIND OUT WHAT'S NEW AT PSA

### 30 SUCCESSFUL YEARS OF PSA

In October PSA Project celebrated 30 years of operations. This major milestone was marked where it all began - atop the Rialto Tower. In 1985, when program and project management were hardly known, only a handful of Project Management companies existed in Melbourne and PSA Project has continued to develop and flourish over the 30 years since then. In his speech founder Paul Steinfort noted that there was no need for slides - people just needed to look out the window over the sky-line from Rialto's Vue DeMonde to see the many projects PSA has been involved in - such iconic projects as the MCG, the Casino, 101 Collins St, ANZ headquarters, Casselden Place, RMIT, and Melbourne Park to name a few. Not to mention the Rialto itself!



A number of people present later commented that, they were surprised at the extent of PSA Project's work which not only includes Programs and, Projects but also community, post disaster, lecturing & training. A most enjoyable and relaxing night of stories was held and it was great to see so many clients, colleagues and friends there to celebrate the past 30 years and looking forward to the next 30!

To commemorate the 30 years PSA made available an aide-memoire as an anniversary gift to all those who attended. PSA would be pleased to discuss these insights further so that you and your organisation's program can have an aligned strategy.



## PSA PROUD TO SPONSOR 2015 RMIT ANNUAL AWARDS

PSA Project is proud to continue its strong alliance with RMIT's School of Property, Construction and Project Management and the year's achievements were celebrated recently at Etihad Stadium at the 2015 Annual Industry, Research and Awards Night. PSA Project presented two awards for the night with winners being, chosen for their exemplary understanding of the theory and practice of Community Program to Project Management. Corbin Stevic (R) won his award as the Masters of International and Urban Environment management student, while.



Kribashini Kisten-Reddy (L) won hers as a Masters of Project Management student. Final year students also displayed their thesis posters for final assessment and evaluation by the industry professionals and PSA Project's own James Verbyla provided thoughtful insights on his thesis "The benefits of using BIM (Building Information Modeling) to improve project performance in the AEC (Architecture, Engineering, Construction) industry".

## PSA LAUNCH NEW WEBSITE

In the last month, PSA Project has gone live with our new and improved website. Simple and easy to navigate, the website provides a concise view of PSA's Program and Project methodology which has been proven over 30 years across all range of programs and projects from the commercial, community, post disaster and education sectors. Make sure you go to [www.psaproject.com.au](http://www.psaproject.com.au) and have a browse.

## ONLINE COURSE NOW AVAILABLE - CERTIFICATE IV CPDPM

Along with the website update, PSA Project's Certificate IV course in Community and Post Disaster Program Management (CPDPM) is now available online. This course is both practical and accessible and has been designed to deliver skills and knowledge which can be applied not only to community and project disaster environments, but to any program, within any field or environment. PSA also offer accredited training in a Diploma in Project Management as a

dual award with the Certificate IV in Community and Post Disaster Program Management. For further information visit our website or contact us on 03 9529 7500.

## INTRODUCING NEW STAFF

PSA Project would like to welcome three new members to our project team, Ankur Kumar, Tyson George and Chloe Spiliopoulos. Ankur is currently completing a Masters in Project Management at the Asia Pacific International College while both Tyson and Chloe are completing a Bachelor of Applied Science (Honours) at RMIT with Tyson majoring in Construction Management and Chloe in Project Management.

Ankur's interest is in Program to Project Management in both the international and local arenas. Tyson has been an active member of the community showing leadership and having a strong interest in, and awareness of, humanitarian issues such as crisis management whilst Chloe has taken on many responsibilities within the performing arts area and has found PSA Projects methodology appealing and is excited to learn and apply the theory practically.

All three will be undertaking our Certificate IV in Community and Post Disaster Program Management course whilst undertaking practical on the job training.

## PSA PROJECT SUCCESS

## PROJECT SUCCESS THROUGH PROGRAM MANAGEMENT

### MINISTER FOR TOURISM OPENS DUNCAN MACKINNON RESERVE PAVILLION & COMMUNITY ROOM

PSA Project congratulates the Glen Eira City Council on the official opening of the Duncan Mackinnon Reserve Pavilion and Community Room. PSA Project supported councils project manager, Martin Snell, his project team and coordinator, FIMMA Construction with regular progress monitoring and co-ordination of activities to program.

The Program was challenging with a complex composite steel, concrete and block work structure as well each functional area requiring a different level of finishes, and several components with long lead times - all while maintaining the highest level of quality

outcomes. The stakeholders' brief included netball and, athletics groups as well as various community groups ensuring a dynamic and multicultural facility to be used throughout the year.



## HAWTHORN HILL

With the completion of this uniquely shaped apartment building in the centre of Hawthorn (opposite Swinburne University). PSA is showing the way with their continued successful Programme Management method and techniques. The Hawthorn Hill Apartments consist of 2 basement levels of car parking, 7 levels of apartments, refurbished Allenby House and Citadel buildings with the curved floor structure and façade forming the backdrop.



PSA's Program Manager Garry Smart worked closely with the Equiset team in the initial feasibility planning and then detailed planning and scheduling. During construction Garry worked closely with Equiset project manager Joseph Kairouz in providing pragmatic and practical detailed design and construction planning and advice. PSA's proven methodology of regular monitoring, evaluation and reporting of the construction progress identified critical areas and risks for action in achieving and successfully delivering the project objectives.

## FLINDERS' STREET STATION REFURBISHMENT

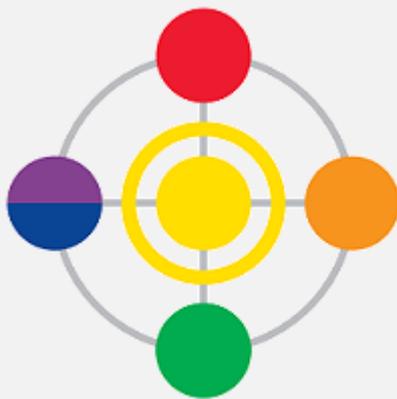
Major Projects Victoria (MPV) is currently managing the upgrade of the refurbishment to the Flinders St Station external works. The works being undertaken including to the façade and roof are aimed at achieving a water tight envelope and avoiding potential loss to internal features in this



busy central Melbourne railway station. At the same time the station is required to be kept fully operational all year round.

With their practical experience in working on projects in an operational environment PSA Project worked closely with MPV in reviewing the options in the development of the feasibility construction sequencing programme. PSA's Garry Smart and David Mackinder worked closely with the MPV team in assessing the operation and construction constraints as part of the development of the feasibility programme for this key hub to the centre of Melbourne. The resulting programme has formed the basis for communicating the strategy for delivery of the project to key stakeholders and subsequently tender for construction.

## PROGRAM MANAGEMENT - DELIVERS GREATER BENEFITS TO YOUR ORGANISATION



With 30 years' successful experience in the provision of Program Management we have significant learning to bring your way. PSA's Program Management methodology is proven through sponsorship by the global PMI (Project Management Institute, over 500,000 members worldwide) of their PhD action research award. It is vital for an organisation's sustainability to connect with their stakeholders by thinking strategically and understanding why an organisation exists, why it does

what it does and how it does it.

How can Program Management help you? Program Management is the organisation of a group of Projects. This means cutting through the divisions and ensuring that stakeholders' outcomes and needs are aligned, planned, governed, communicated, evaluated and monitored.

How does this help? By managing these outcomes as a collective there is a reduction of risks and greater benefits realised that are of strategic importance and that would otherwise not be made available by managing Projects individually. To find out more about how we can help you contact us on 03 9529 7500.

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